

Frequently Asked Questions for the Outdoor Sports Tournament

Where do I send forms in?

Please send them to: Special Olympics Wisconsin
2023 Fairfax Ave
Eau Claire, WI 53701



If I received a form in the mail, do I also have to sign up online?

No, please only fill out one form per person, whether it's online or through the mail. This can cause us confusion when assigning volunteers to venues, especially if different shifts are marked to work.

I'm a coach or volunteer for a Special Olympics Agency is participating in the Games.

Where do I sign up?

Your head coach or Agency manager will sign you up through their registration process. Please do not sign up to volunteer online or with a paper registration. If you have questions regarding this process, please contact your Regional Director of Sports.

If I'm a minor can I register online?

Sorry, you can't. We need to have a parent/guardian signature on your form signing off that you are able to volunteer. Please send in a paper form via mail or fax. If you show up to the tournament without a parent/guardian signature you will not be allowed to volunteer.

Who can I call or email with questions?

You may call the Indianhead office if you have a question or comment at 800-833-5851 or mmaxwell@specialolympicswisconsin.org.

When will you tell me what I am signed up for?

All volunteer confirmations will begin to be mailed about two weeks before the tournament.

What do I need to bring?

If you are over 18, you MUST present a photo ID at the time of volunteer check-in – even if you have volunteered before. (Please note: if you are under the age of 18, your form must have a parent or guardian's signature of approval) You may also consider bringing sunscreen, rain gear or an extra pair of shoes.

I have volunteered in the same place each year. How do I get assigned to that same position?

Please note what you have worked (i.e. softball, tennis, golf) and we will do our best to get you in that same location. The sooner you turn in your form, the better chance you have of being assigned to where you'd like to be. Late forms can't be guaranteed this.

What do I get if I volunteer?

You receive a volunteer tee-shirt. Please wear this during your entire volunteer shift. This is the best way for athletes, coaches and staff to find volunteers when they are needed. If you volunteer for the entire day you also get a free lunch.

Can I volunteer with a friend?

Absolutely! When doing so, please make a note, including their name, on the top of your volunteer form that you would like to volunteer together. Please do this on BOTH volunteer forms so that we see the message twice.

My group wants to volunteer. Can we all work together?

We can normally arrange that you all work in the same area. The sooner you register the more chances this will happen, though. Your group will fill out individual registration forms. Please indicate your group on the line titled "Club/Group Affiliation".

My children want to volunteer with me. Can they come too?

We cannot allow children under the age of 8 to volunteer. If your child is 8 or older and wants to volunteer, we will need for them to have another adult or yourself to volunteer with them. This is also not the place for strollers and young children.

What if I have a limitation – can I still volunteer?

Yes, but you will need to notate your limitations on the volunteer form so we can assign you to the best fitting volunteer position.

Will I receive a lunch when I volunteer?

Only if you are working the entire day. We will bring you out a boxed lunch to your venue site if this is the case. There will be concession stands available for food to purchase if you are interested.

What if I sign up to volunteer and I can't make it that day – should I tell someone?

Yes. Please call the number mentioned previously until August 5th. After this time, please call (608) 444-5374.

What happens if I can't work a whole shift?

We really need you to stay the entire shift that you are scheduled for. In order for events to run smoothly, we have scheduled the number of volunteers that are required. If you leave early this may have a negative impact at your venue.

What happens if I need to change the time of my volunteer slot?

Please call the number listed previously and leave a message with your name, telephone number, the assignment you received and the new time slot you would prefer. We will do our best to try to accommodate you.

What if it is raining or the weather is bad?

When the weather is bad we still run the Games. We have a contingency plan that goes into affect and we may change the competition schedules. However, it is at this time that we need you more than ever to allow for things to run smoothly. Please still come and make sure you wear weather-appropriate gear!