



Special Olympics
Wisconsin

**Volunteer Frequently Asked Questions for the
Indoor Sports Tournament**

Who can I call with questions?

You may call (920) 303-9200 or toll-free (877) 303-9200. The fax number is: (920) 303-9294. Days of the event, please call Tournament Central at (608) 444-5374.

When will you tell me what I am signed up for?

Assignments & Job Description will be mailed out week prior to the event.

What do I need to bring?

If you are over 18, you MUST present a photo ID at the time of volunteer check-in – even if you have volunteered before. (Please note: if you are under the age of 18, your form must have a parent or guardian’s signature of approval).

I have volunteered in the same place each year. How do I get assigned to that same position?

Please note what you have worked before, and we will do our best to get you in that same location.

What do I get if I volunteer?

You receive a volunteer tee-shirt. Please wear this during your entire volunteer shift. This is the best way for athletes, coaches and staff to find volunteers when they are needed. If you are an all-day volunteer, you will also receive boxed lunch which will be brought to your venue. Concessions are also available.

Can I volunteer with a friend?

Absolutely! When doing so, please make a note, including their name, on the top of your volunteer form that you would like to volunteer together. You may also call us with additional people if you’ve already sent your form in.

My group wants to volunteer. Can we all work together?

We can normally arrange that you all work in the same area. The sooner you register the more chances this will happen. Please call the numbers listed above for a group registration form.

My children want to volunteer with me. Can they come too?

Sorry, we cannot allow children under the age of 12 to volunteer. If your child is 12-15 and wants to volunteer, another adult or yourself will need to volunteer with them. This competition does not lend itself to strollers, young children or pets.

What if I have a limitation – can I still volunteer?

Yes, but you will need to notate your limitations on the volunteer form so we can assign you to a volunteer position befitting our limitation.

What if I sign up to volunteer and I can't make it that day – should I tell someone?

Yes. Please call the numbers mentioned previously until April 8th. After this time, please call (608) 444-5374.

What happens if I can't work a whole shift?

We really need you to stay the entire shift. In order for events to run smoothly, we have scheduled the number of volunteers that are required. If you leave early, this may have an impact at your venue.

What happens if I need to change the time of my volunteer slot?

Please call the numbers listed previously and leave a message with your name, telephone number, the assignment you received and the new time slot you would prefer. We will do our best to try to accommodate you.

What if it is snowing or the weather is bad?

We still run the Games during inclement weather. We have a contingency plan that goes into affect for inclement or severe weather. For example, times may be shortened or delayed due to snow. However, it is at this time that we need you more than ever to allow for things to run smoothly. Please still come!

Where is everything located?

The tournament is on the campus of UW-Oshkosh at Kolf Physical Education and Sports Center and Albee Hall. The label on your assignment will tell you where to report. There will be a volunteer check-in at each venue, and the supervisor at each venue will give you further instructions.